



QUALITY POLICY

We aim to create a diverse, inclusive, and comfortable workplace for our employees as we believe that this will help us create quality products that meets client requirements.

Overall the goals and intentions of Rolman World FZCO are to achieve the following principles in relation to:

Our Clients

- To provide outstanding value to our clients as our success ultimately depends on their satisfaction.
- To understand and exceed the expectations of our clients.

Our Partners

- To build a network of knowledge in which everyone gives and takes.
- To work together and build a spirit of partnership with external providers who conform to Rolman World FZCO quality standards.

Our Employees

- To increase the performance and skills through training and development.
- To increase an environment of trust, personal integrity, mutual respect and open communication.

Continual Improvement

- To strive for business profitability by improving time, cost and quality of our processes.
- To set transparent, ambitious, measurable and inspiring goals & quality objectives for the company.
- To strive to surpass ourselves and empower all our team to make decisions.
- To measure ourselves against pre-determined practices and learn from our past experiences.
- To review and continually improve our Quality Management System.

Rolman World FZCO is fully committed to comply with the applicable requirements in all areas of our products and activities.

Rolman World FZCO is fully committed to ensuring that this policy is communicated, understood and applied within the company. This policy is available to relevant interested parties connected to Rolman World FZCO.

Chief Executive Officer
Akram Muazzen